2018 Regular Session

HOUSE BILL NO. 281

### BY REPRESENTATIVE MORENO

# NURSING HOMES: Authorizes nursing home residents or their qualified surrogates to have monitoring devices installed in those residents' rooms

1	AN ACT
2	To enact Part VII of Subchapter B of Chapter 5-D of the Louisiana Revised Statutes of
3	1950, to be comprised of R.S. 40:1193.1 through 1193.9, and R.S. 40:2010.8(A)(24),
4	relative to rights of nursing home residents; to authorize a nursing home resident or
5	a surrogate to have a monitoring device installed in the room of the resident; to
6	establish conditions for the installation and use of monitoring devices in nursing
7	homes; to provide for consent relative to the installation and use of such devices; to
8	provide limitations on the use of such devices; to require nursing homes to make
9	certain accommodations relative to such devices; to limit liability in cases in which
10	a monitoring device is installed without proper authorization or used improperly; to
11	prohibit certain conduct by nursing homes; to establish penalties; to provide for
12	administrative rulemaking; and to provide for related matters.
13	Be it enacted by the Legislature of Louisiana:
14	Section 1. Part VII of Subchapter B of Chapter 5-D of the Louisiana Revised
15	Statutes of 1950, comprised of R.S. 40:1193.1 through 1193.9, and R.S. 40:2010.8(A)(24)
16	are hereby enacted to read as follows:
17	PART VII. MONITORING OF NURSING HOME CARE
18	<u>§1193.1. Short title</u>
19	This Part shall be known and may be cited as the "Nursing Home Virtual
20	Visitation Act".

CODING: Words in struck through type are deletions from existing law; words <u>underscored</u> are additions.

1	<u>§1193.2. Definitions</u>
2	As used in this Part, the following terms have the meaning ascribed in this
3	Section:
4	(1) "Department" means the Louisiana Department of Health.
5	(2)(a) "Monitoring device" means a surveillance instrument that broadcasts
6	or records activity.
7	(b) The term "monitoring device" shall not include a camera that records still
8	images exclusively.
9	(3) "Nursing home" means a nursing facility or nursing home as defined in
10	<u>R.S. 40:2009.2.</u>
11	(4) "Ombudsman" means the administrator of the office of the state
12	long-term care ombudsman established within the office of elderly affairs by the
13	provisions of R.S. 40:2010.2.
14	(5) "Resident" means a person who is a resident of a nursing home.
15	(6) "Surrogate" means a legal guardian or a legally appointed substitute
16	decision-maker who is authorized to act on behalf of a nursing home resident.
17	§1193.3. Monitoring device; authorization and use
18	A. A resident or a surrogate may authorize the installation and use of a
19	monitoring device in a nursing home if all of the following conditions are met:
20	(1) The resident or surrogate gives notice of the installation to the nursing $(1)$
21	home.
22	(2) If the monitoring device records activity visually, the recordings made
23	by the device include a record of the date and time.
24	(3) The resident pays for the monitoring device and all installation and
25	maintenance costs associated with the device.
26	(4) Each resident occupying the same room, or that resident's surrogate,
27	gives written consent for the installation of the monitoring device.

1	B. The resident may establish and the nursing home shall accommodate
2	limits on the use of a monitoring device, including limits on the time of operation of
3	the device and its direction, focus, or volume.
4	§1193.4. Monitoring device option; installation; consent of residents in shared
5	rooms; accommodation by nursing home
6	A.(1) At the time of a person's admission to a nursing home, the nursing
7	home shall notify the person of his right to have a monitoring device installed in his
8	room, and shall offer the person the option to have a monitoring device. The person
9	may exercise this right at any time during which he resides in the nursing home. The
10	nursing home shall keep a record of the person's authorization or choice not to have
11	a monitoring device.
12	(2) The nursing home shall make the record provided for in Paragraph $(1)$
13	of this Subsection accessible to the ombudsman.
14	B.(1) If a resident who is residing in a shared room wishes to have a
15	monitoring device installed in the room and another resident living in or moving into
16	the same shared room refuses to consent to the use of the monitoring device, then the
17	nursing home shall make a reasonable attempt to accommodate the resident who
18	wishes to have the monitoring device installed. A nursing home shall be deemed to
19	have met this accommodation requirement when, upon notification that a roommate
20	has not consented to the use of an electronic monitoring device in his room, the
21	facility offers to move either resident to another shared room that is available at the
22	time of the request.
23	(2) If a resident chooses to reside in a private room in order to accommodate
24	the use of an electronic monitoring device, the resident shall pay the private room
25	rate. If a nursing home is unable to accommodate a resident due to lack of space, the
26	nursing home shall reevaluate the request at least once every two weeks until the
27	request is fulfilled.

1	C. After authorization, consent, and notice in accordance with this Part, a
2	resident or surrogate may install, operate, and maintain, at the expense of the
3	resident, a monitoring device in the room of the resident.
4	D. The nursing home shall cooperate to accommodate the installation of the
5	monitoring device unless doing so would place undue burden on the nursing home.
6	<u>§1193.5.</u> Consent; waiver
7	A. Consent to the authorization for installation and use of a monitoring
8	device may be given only by the resident or a surrogate.
9	B. Consent to the authorization for installation and use of a monitoring
10	device shall include a release of liability for the nursing home for a violation of the
11	resident's right to privacy insofar as the use of the monitoring device is concerned.
12	C. A resident or a surrogate may reverse a choice to have or not have a
13	monitoring device installed and used at any time after notice of such reversal has
14	been made to the nursing home, and to the ombudsman, upon a form prescribed by
15	the department.
16	§1193.6. Authorization form; content
17	The form for the authorization of installation and use of a monitoring device
18	shall provide for all of the following:
19	(1) Consent of the resident or surrogate authorizing the installation and use
20	of the monitoring device.
21	(2) Notice to the nursing home of the resident's installation of a monitoring
22	device and specifics as to the type, function, and use of the device.
23	(3) Consent of any other resident sharing the same room, or that resident's
24	surrogate, to the installation and use of a monitoring device.
25	(4) Notice of release from liability for violation of privacy through the use
26	of the monitoring device.
27	(5) Waiver of the resident's right to privacy in connection with the use of the
28	monitoring device.

1	§1193.7. Immunity; unauthorized use
2	A. In any civil action against a nursing home, material obtained through the
3	use of a monitoring device shall not be used if the device was installed or used
4	without the knowledge of the nursing home, or installed or used without the
5	prescribed form.
6	B. Compliance with the provisions of this Part shall be a complete defense
7	to any civil or criminal action brought against the resident, surrogate, or nursing
8	home for the use or presence of a monitoring device.
9	§1193.8. Prohibited acts; civil and criminal penalties
10	A.(1) No nursing home shall deny a person or resident admission to or
11	discharge from a nursing home, or otherwise discriminate or retaliate against a
12	person or resident, because of a choice to authorize installation and use of a
13	monitoring device.
14	(2) Any person who knowingly or willfully violates the provisions of
15	Paragraph (1) of this Subsection shall be guilty of a misdemeanor and, upon
16	conviction, punished by a fine of not less than one thousand dollars nor more than
17	two thousand five hundred dollars.
18	B.(1) Except as provided in Paragraph (3) of this Subsection, no person shall
19	intentionally hamper, obstruct, tamper with, or destroy a monitoring device or a
20	recording made by a monitoring device installed in a nursing home pursuant to this
21	Part.
22	(2) Any person who knowingly or willfully violates the provisions of
23	Paragraph (1) of this Subsection shall be guilty of a felony and, upon conviction,
24	punished by a fine of not more than five thousand dollars and shall be imprisoned for
25	not more than six months.
26	(3) The prohibition and penalties provided in this Subsection shall not apply
27	to the resident who owns the monitoring device or recording, or to his surrogate.

1	§1193.9. Administrative rulemaking
2	The department and the ombudsman shall adopt all rules in accordance with
3	the Administrative Procedure Act as are necessary for implementation of the
4	provisions of this Part.
5	* * *
6	§2010.8. Residents' bill of rights
7	A. All nursing homes shall adopt and make public a statement of the rights
8	and responsibilities of the residents residing therein and shall treat such residents in
9	accordance with the provisions of the statement. The statement shall assure each
10	resident the following:
11	* * *
12	(24) The right to have a monitoring device installed in his room in
13	accordance with the Nursing Home Virtual Visitation Act, R.S. 40:1193.1 et seq.
14	* * *
15	Section 2.(A) On or before January 1, 2019, each nursing home licensed by the
16	Louisiana Department of Health shall provide to each resident of the nursing home or, if
17	applicable, the legal guardian or legally appointed substitute decision-maker authorized to
18	act on behalf of the resident, a form prescribed by the department explaining the provisions
19	of the Nursing Home Virtual Visitation Act, as enacted by Section 1 of this Act, and giving
20	each resident or surrogate a choice to have a monitoring device installed in the room of the
21	resident.
22	(B) Each nursing home shall retain a copy of each form completed in accordance
23	with this Section, and shall make all such forms accessible to the administrator of the office
24	of the state long-term care ombudsman within the office of elderly affairs.

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#### DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

## HB 281 Original2018 Regular SessionMoreno

Abstract: Authorizes nursing home residents or their qualified surrogates to have monitoring devices installed in those residents' rooms, subject to certain conditions and requirements.

<u>Proposed law</u> provides the following definitions:

- (1) "Monitoring device" means a surveillance instrument that broadcasts or records activity, but shall not include a camera that records still images exclusively.
- (1) "Surrogate" means a legal guardian or a legally appointed substitute decision-maker who is authorized to act on behalf of a nursing home resident.

<u>Proposed law</u> provides that a nursing home resident or a surrogate may authorize the installation and use of a monitoring device in a nursing home if all of the following conditions are met:

- (1) The resident or surrogate gives notice of the installation to the nursing home.
- (2) If the monitoring device records activity visually, the recordings made by the device include a record of the date and time.
- (3) The resident pays for the monitoring device and all installation and maintenance costs associated with the device.
- (4) Each resident occupying the same room, or that resident's surrogate, gives written consent for the installation of the monitoring device.

<u>Proposed law</u> provides that the nursing home resident may establish and the nursing home shall accommodate limits on the use of a monitoring device, including limits on the time of operation of the device and its direction, focus, or volume.

<u>Proposed law</u> requires nursing homes, at the time of a person's admission, to notify the person of his right to have a monitoring device installed in his room, and to offer the person the option to have a monitoring device. Provides that the person may exercise this right at any time during which he resides in the nursing home, and that the nursing home shall keep a record of the person's authorization or choice not to have a monitoring device.

<u>Proposed law</u> provides that if a resident who is residing in a shared room wishes to have a monitoring device installed in the room and another resident living in or moving into the same shared room refuses to consent to the use of the monitoring device, then the nursing home shall make a reasonable attempt to accommodate the resident who wishes to have the monitoring device installed. Stipulates that a nursing home shall be deemed to have met this accommodation requirement when, upon notification that a roommate has not consented to the use of an electronic monitoring device in his room, the facility offers to move either resident to another shared room that is available at the time of the request.

<u>Proposed law</u> provides that if a resident chooses to reside in a private room in order to accommodate the use of an electronic monitoring device, the resident shall pay the private room rate. Provides further that if a nursing home is unable to accommodate a resident due

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to lack of space, the nursing home shall reevaluate the request at least once every two weeks until the request is fulfilled.

<u>Proposed law</u> provides that after authorization, consent, and notice in accordance with <u>proposed law</u>, a nursing home resident or surrogate may install, operate, and maintain, at the expense of the resident, a monitoring device in the room of the resident. Requires a nursing home to cooperate to accommodate the installation of the monitoring device unless doing so would place undue burden on the nursing home.

<u>Proposed law</u> stipulates that consent to the authorization for installation and use of a monitoring device may be given only by the nursing home resident or a surrogate, and that such consent shall include a release of liability for the nursing home for a violation of the resident's right to privacy insofar as the use of the monitoring device is concerned.

<u>Proposed law</u> authorizes nursing home residents or their surrogates to reverse a choice to have or not have a monitoring device installed and used at any time after notice of such reversal has been made to the nursing home, and to the state long-term care ombudsman.

<u>Proposed law</u> provides for a form for authorization of installation and use of a monitoring device, and requires that the form provide for all of the following:

- (1) Consent of the resident or surrogate authorizing the installation and use of the monitoring device.
- (2) Notice to the nursing home of the resident's installation of a monitoring device and specifics as to the type, function, and use of the device.
- (3) Consent of any other resident sharing the same room, or that resident's surrogate, to the installation and use of a monitoring device.
- (4) Notice of release from liability for violation of privacy through the use of the monitoring device.
- (5) Waiver of the resident's right to privacy in connection with the use of the monitoring device.

<u>Proposed law</u> provides that in any civil action against a nursing home, material obtained through the use of a monitoring device shall not be used if the device was installed or used without the knowledge of the nursing home, or installed or used without the prescribed form. Stipulates that compliance with the provisions of <u>proposed law</u> shall be a complete defense to any civil or criminal action brought against the resident, surrogate, or nursing home for the use or presence of a monitoring device.

<u>Proposed law</u> prohibits nursing homes from denying a person or resident admission to or discharge from a nursing home, or otherwise discriminating or retaliating against a person or resident, because of a choice to authorize installation and use of a monitoring device. Provides that any person who knowingly or willfully violates these provisions shall be guilty of a misdemeanor and, upon conviction, punished by a fine of not less than \$1,000 nor more than \$2,500.

<u>Proposed law</u> prohibits intentional hampering, obstructing, tampering with, or destroying a monitoring device or a recording made by a monitoring device installed in a nursing home pursuant to <u>proposed law</u>. Provides that any person who knowingly or willfully violates these provisions shall be guilty of a felony and, upon conviction, punished by a fine of not more than \$5,000 and shall be imprisoned for not more than six months. Provides, however, that this prohibition shall not apply to the resident who owns the monitoring device or recording, or to his surrogate.

<u>Present law</u> provides for a nursing home residents' bill of rights. <u>Proposed law</u> retains <u>present law</u> and adds thereto the right to have a monitoring device installed in his room in accordance with <u>proposed law</u>.

<u>Proposed law</u> requires that on or before Jan. 1, 2019, each licensed nursing home in La. shall provide to each nursing home resident or, if applicable, the legal guardian or legally appointed substitute decision-maker authorized to act on behalf of the resident, a form prescribed by the La. Department of Health explaining the provisions of <u>proposed law</u> and giving each resident or surrogate a choice to have a monitoring device installed in the room of the resident. Requires nursing homes to retain a copy of each such form and make the completed forms accessible to the state long-term care ombudsman.

(Adds R.S. 40:1193.1-1193.9 and 2010.8(A)(24))