The original instrument and the following digest, which constitutes no part of the legislative instrument, were prepared by Michelle Ridge.

DIGEST

SB 551 Original 2018 Regular Session Allain

Proposed law provides that when service to a wireless telecommunications device is discontinued or suspended based on provider error, the provider shall not collect from the customer the monthly service charge or fee for the month in which service was discontinued or suspended.

Proposed law provides that if the customer chooses to continue service with the provider, the provider shall not charge the customer for the establishment or reactivation of service.

Proposed law defines "wireless telecommunications device" as a cellular telephone, a text-messaging device, a personal digital assistant, a tablet computer, or any other substantially similar wireless device.

Effective August 1, 2018.

(Adds R.S. 51:2101)