RÉSUMÉ DIGEST

ACT 344 (HB 585)

2021 Regular Session

Geymann

Relative to homeowner's insurance claims, <u>new law</u> provides that an insurer shall issue a copy of the insurer's field adjuster report, relative to the insured's property damage claim, to the insured within 15 days of receiving a request for such.

Existing law provides that failure to make payment or a written offer to settle a property damage claim within 30 days after receipt of satisfactory proof of loss shall subject the insurer to a penalty of 50% damages on the amount found to be due from the insurer to the insured or \$1,000, whichever is greater.

Existing law provides that in the event a partial payment or tender has been made, the insurer shall be subject to a penalty of 50% of the difference between the amount paid or tendered and the amount found to be due as well as reasonable attorney fees and costs.

<u>New law</u> retains <u>existing law</u> but provides that in cases of a presidentially or gubernatorially declared disaster, failure to make payment on a claim or make a written settlement offer within 30 days of receiving proof and demand for such when such failure is arbitrary, capricious, or without probable cause shall subject the insurer to a penalty of 50% damages on the amount found to be due or \$2,500, whichever is greater.

<u>New law</u> provides that in the case of a presidentially or gubernatorially declared disaster, if a partial payment on a claim has been made, the insurer shall pay a penalty to the insured in the amount of 50% of the difference between the amount paid and the amount due as well as reasonable attorney fees or \$2,500, whichever is greater.

<u>New law</u> provides that the penalties in <u>new law</u>, if awarded, shall not be used by the insurer in computing past or prospective loss experience for the purpose of setting rates or making rate filings.

<u>New law</u> makes technical changes.

Effective August 1, 2021.

(Amends R.S. 22:1892(B)(1); Adds R.S. 22:1892(A)(5))