

2022 Regular Session

HOUSE BILL NO. 682

BY REPRESENTATIVE BROWN

INSURANCE DEPARTMENT: Provides for a claims adjuster database

1 AN ACT

2 To enact R.S. 22:1679, relative to a claims adjuster database; to require the Department of
3 Insurance to create and maintain a database of claims adjusters working in this state;
4 to provide requirements for each profile in the database; to provide for accessibility
5 by the public; and to provide for related matters.

6 Be it enacted by the Legislature of Louisiana:

7 Section 1. R.S. 22:1679 is hereby enacted to read as follows:

8 §1679. Claims adjuster database

9 A. The department shall create and maintain a database of all claims
10 adjusters licensed in this state pursuant to R.S. 22:1671 and all claims adjusters
11 working in this state following a catastrophe pursuant to R.S. 22:1667.

12 B. The database required pursuant to this Section shall include a profile for
13 each claims adjuster registered in the database that includes the following
14 information:

- 15 (1) The full name of the claims adjuster.
- 16 (2) The claims adjuster's license number.
- 17 (3) A picture of the claims adjuster that clearly shows his face.
- 18 (4) The license status of the claims adjuster, relative to this state.
- 19 (5) The date the claims adjuster was licensed in this state.

1 (6) Any insurers for which the claims adjuster has worked and the dates he
2 worked for each insurer.

3 (7) Any adjusting firms for which the claims adjuster has worked.

4 (8) The areas of the state in which the claims adjuster has adjusted claims.

5 (9) Any complaints filed on claims that were adjusted by the claims adjuster.

6 (10) Any administrative or criminal action taken against the claims adjuster.

7 (11) Any other information the department has that is not privileged, relative
8 to the claims adjuster.

9 C. The department shall prominently display a search tool on the
10 department's website that members of the public can use to find a claims adjuster's
11 profile within the database. The search tool shall have options to allow an individual
12 to search for a claims adjuster's profile by first name, last name, or license number.

13 D. The commissioner shall promulgate rules and regulations necessary for
14 the implementation and enforcement of this Section.

DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HB 682 Original

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Abstract: Provides for a claims adjuster database.

Proposed law requires the Dept. of Insurance to create and maintain a database of all claims adjusters licensed in this state and all claims adjusters working in this state following a catastrophe.

Proposed law provides that the database shall include a profile for each claims adjuster in the database that includes the following information:

- (1) The full name of the claims adjuster.
- (2) The claims adjuster's license number.
- (3) A picture of the claims adjuster that clearly shows his face.
- (4) The license status of the claims adjuster, relative to this state.
- (5) The date the claims adjuster was licensed in this state.
- (6) Any insurers for which the claims adjuster has worked and the dates he worked for each insurer.

- (7) Any adjusting firms for which the claims adjuster has worked.
- (8) The areas of the state in which the claims adjuster has adjusted claims.
- (9) Any complaints filed on claims that were adjusted by the claims adjuster.
- (10) Any administrative or criminal action taken against the claims adjuster.
- (11) Any other information the department has that is not privileged, relative to the claims adjuster.

Proposed law provides that the department shall prominently display a search tool on its website that the public can use to find a claims adjuster's profile within the database.

Proposed law provides that the search tool shall have options to allow an individual to search for a profile by first name, last name, or license number.

Proposed law provides that the commissioner of insurance shall promulgate rules and regulations necessary for the implementation and enforcement of proposed law.

(Adds R.S. 22:1679)