2022 Regular Session

HOUSE BILL NO. 682

BY REPRESENTATIVE BROWN

INSURANCE DEPARTMENT: Provides for a claims adjuster database

1   AN ACT

2   To enact R.S. 22:1679, relative to a claims adjuster database; to require the Department of

3   Insurance to create and maintain a database of claims adjusters working in this state;

4   to provide requirements for each profile in the database; to provide for accessability

5   by the public; and to provide for related matters.

6   Be it enacted by the Legislature of Louisiana:

7   Section 1. R.S. 22:1679 is hereby enacted to read as follows:

8   §1679. Claims adjuster database

9   A. The department shall create and maintain a database of all claims

10   adjusters licensed in this state pursuant to R.S. 22:1671 and all claims adjusters

11   working in this state following a catastrophe pursuant to R.S. 22:1667.

12   B. The database required pursuant to this Section shall include a profile for

13   each claims adjuster registered in the database that includes the following

14   information:

15   (1) The full name of the claims adjuster.

16   (2) The claims adjuster's license number.

17   (3) The license status of the claims adjuster, relative to this state.

18   (4) The date the claims adjuster was licensed in this state.

19   (5) Any adjusting firms for which the claims adjuster has worked.

20   (6) The areas of the state in which the claims adjuster has adjusted claims.

1   (7) Any complaints filed on claims that were adjusted by the claims adjuster.

2   (8) Any administrative action taken against the claims adjuster.

3   C.   The department shall prominently display a search tool on the

4   department's website that members of the public can use to find a claims adjuster's

5   profile within the database. The search tool shall have options to allow an individual

6   to search for a claims adjuster's profile by first name, last name, or license number.

7   D. The commissioner shall promulgate rules and regulations necessary for

8   the implementation and enforcement of this Section.

DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HB 682 Engrossed   2022 Regular Session   Brown

Abstract: Provides for a claims adjuster database.

Proposed law requires the Dept. of Insurance to create and maintain a database of all claims adjusters licensed in this state and all claims adjusters working in this state following a catastrophe.

Proposed law provides that the database shall include a profile for each claims adjuster in the database that includes the following information:

(1)   The full name of the claims adjuster.

(2)   The claims adjuster's license number.

(3)   The license status of the claims adjuster, relative to this state.

(4)   The date the claims adjuster was licensed in this state.

(5)   Any adjusting firms for which the claims adjuster has worked.

(6)   The areas of the state in which the claims adjuster has adjusted claims.

(7)   Any complaints filed on claims that were adjusted by the claims adjuster.

(8)   Any administrative action taken against the claims adjuster.

Proposed law provides that the department shall prominently display a search tool on its website that the public can use to find a claims adjuster's profile within the database.

Proposed law provides that the search tool shall have options to allow an individual to search for a profile by first name, last name, or license number.

Proposed law provides that the commissioner of insurance shall promulgate rules and regulations necessary for the implementation and enforcement of proposed law.

(Adds R.S. 22:1679)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by House Committee on Insurance to the original bill:

1. Remove the requirement that a claims adjuster's profile within the database include a picture of the adjuster.

2. Remove the requirement that a claims adjuster's profile within the database include any insurers for which the claims adjuster has worked and the dates he worked for each insurer.

3. Remove the requirement that a claims adjuster's profile within the database include any criminal action taken against the claims adjuster.

4. Remove the requirement that a claims adjuster's profile within the database include any information the department has that is not privileged, relative to the claims adjuster.

5. Make technical changes.