DIGEST

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HB 682 Engrossed

2022 Regular Session

Brown

Abstract: Provides for a claims adjuster database.

<u>Proposed law</u> requires the Dept. of Insurance to create and maintain a database of all claims adjusters licensed in this state and all claims adjusters working in this state following a catastrophe.

<u>Proposed law</u> provides that the database shall include a profile for each claims adjuster in the database that includes the following information:

- (1) The full name of the claims adjuster.
- (2) The claims adjuster's license number.
- (3) The license status of the claims adjuster, relative to this state.
- (4) The date the claims adjuster was licensed in this state.
- (5) Any adjusting firms for which the claims adjuster has worked.
- (6) The areas of the state in which the claims adjuster has adjusted claims.
- (7) Any complaints filed on claims that were adjusted by the claims adjuster.
- (8) Any administrative action taken against the claims adjuster.

<u>Proposed law</u> provides that the department shall prominently display a search tool on its website that the public can use to find a claims adjuster's profile within the database.

<u>Proposed law</u> provides that the search tool shall have options to allow an individual to search for a profile by first name, last name, or license number.

<u>Proposed law</u> provides that the commissioner of insurance shall promulgate rules and regulations necessary for the implementation and enforcement of <u>proposed law</u>.

(Adds R.S. 22:1679)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by House Committee on Insurance to the original bill:

- 1. Remove the requirement that a claims adjuster's profile within the database include a picture of the adjuster.
- 2. Remove the requirement that a claims adjuster's profile within the database include any insurers for which the claims adjuster has worked and the dates he worked for each insurer.
- 3. Remove the requirement that a claims adjuster's profile within the database include any criminal action taken against the claims adjuster.
- 4. Remove the requirement that a claims adjuster's profile within the database include any information the department has that is not privileged, relative to the claims adjuster.
- 5. Make technical changes.