

2022 Regular Session

HOUSE BILL NO. 1064 (Substitute for House Bill No. 1023 by Representative Farnum)

BY REPRESENTATIVES FARNUM, BOURRIAQUE, WILFORD CARTER, DAVIS, GEYMANN, ROMERO, AND TARVER AND SENATOR STINE

FINANCIAL INSTITUTIONS: Provides relative to the deposit and disbursement of insurance proceeds

1 AN ACT

2 To amend and reenact R.S. 6:337 and 338, relative to the disbursement of insurance  
3 proceeds for damages to residential property; to provide for prompt endorsement; to  
4 require prompt payment to borrower-payees in certain circumstances; to require  
5 placement of settlement proceeds in a segregated account; to provide for  
6 requirements for a residential mortgagee or mortgage servicer; to provide for the  
7 payment of proceeds relative to additional living expenses and contents insurance;  
8 to provide for notice by a mortgagee or mortgage servicer in certain circumstances;  
9 to provide for the release of proceeds held by a mortgagee or mortgage servicer; to  
10 provide for civil money penalties; to provide for the payment of interest accrued on  
11 settlement proceeds; to provide for release of excess funds upon written request; to  
12 provide for applicability; and to provide for related matters.

13 Be it enacted by the Legislature of Louisiana:

14 Section 1. R.S. 6:337 and 338 are hereby amended and reenacted to read as follows:

15 §337. Duty of secured party upon payment of insurance claim for damage to  
16 mortgaged residential property

17 A. ~~If payment in settlement of a damage claim on residential property in~~  
18 ~~which another person holds a mortgage is by check or draft, of an insurer, made~~  
19 ~~payable jointly to the claimant and the person holding the mortgage, then such~~

1       ~~"settlement proceeds," as defined in Subsection C of this Section, shall be placed in~~  
2       ~~escrow and shall earn interest payable to the claimant in accordance with the~~  
3       ~~provisions of Subsection C of this Section.~~ All of the following provisions shall  
4       apply to a mortgagee or mortgage servicer servicing residential mortgage loans in  
5       this state:

6               (1) The mortgagee or mortgage servicer shall promptly endorse a check,  
7       draft, or other negotiable instrument for insurance settlement proceeds payable  
8       jointly to the mortgagee or mortgage servicer and the borrower-payee by the  
9       insurance company. However, the mortgagee or mortgage servicer is not required  
10       to endorse such instrument if the borrower-payee refuses to endorse the instrument.

11               (2) Insurance settlement proceeds received by a mortgagee or mortgage  
12       servicer that relate to compensation for damage to property or contents insurance  
13       coverage in which the mortgagee or mortgage servicer has a mortgage or security  
14       interest shall be promptly deposited into a segregated account of a federally insured  
15       financial institution, unless the mortgagee or mortgage servicer returns such  
16       insurance settlement proceeds to the borrower-payee or the check, draft, or  
17       negotiable instrument is missing the borrower-payee's endorsement.

18               (3) Insurance settlement proceeds received by a mortgagee or mortgage  
19       servicer that relate to contents insurance coverage in which the mortgagee or  
20       mortgage servicer does not have a security interest in the contents shall be promptly  
21       distributed to the borrower-payee via traceable delivery or electronic transfer.

22               (4) Insurance settlement proceeds received by a mortgagee or mortgage  
23       servicer that relate to additional living expenses shall be promptly distributed to the  
24       borrower-payee via traceable delivery or electronic transfer.

25               ~~B. When the damaged property is replaced or otherwise repaired to the~~  
26       ~~satisfaction of the claimant and the person holding the mortgage on the property,~~  
27       ~~then any remaining balance in the escrow account shall be paid to the claimant~~  
28       ~~together with all interest that accrued while the funds were in escrow. The person~~  
29       ~~holding the security interest in the property shall cooperate fully with the claimant~~

1 and the claimant's insurer in releasing funds in a timely manner to replace or repair  
2 the damaged property. Notwithstanding the provisions of Subsection A of this  
3 Section, the mortgagee or mortgage servicer is not required to remit the portion of  
4 the insurance settlement proceeds relating to additional living expenses and contents  
5 insurance if the mortgagee or mortgage servicer is not able to determine which part  
6 of the proceeds relate to additional living expenses and contents insurance.

7 C. ~~As used in this Section, "settlement proceeds" means funds paid on an~~  
8 ~~insurance claim for damage to residential immovable property as a result of~~  
9 ~~Hurricane Katrina or Hurricane Rita, and where the funds equal twenty-five thousand~~  
10 ~~dollars or more. These funds shall be held in escrow by the lender or loan servicer.~~  
11 ~~Interest shall accrue on settlement proceeds after being held in escrow for more than~~  
12 ~~thirty days. For purposes of this Subsection, compliance with Fannie Mae or Freddie~~  
13 ~~Mac servicing guidelines for payment of interest on property damage claim funds~~  
14 ~~held in escrow by the lender or loan servicer constitutes compliance with this~~  
15 ~~Section.~~ This Section shall not prevent an insurance company from paying the  
16 borrower-payee directly for additional living expenses or paying the borrower-payee  
17 directly for contents insurance coverage if the mortgagee or mortgage servicer does  
18 not have a mortgage or security interest in the contents.

19 D.(1) If a mortgagee or mortgage servicer holds all or part of the insurance  
20 settlement proceeds pending completion of all or part of the repairs to the damaged  
21 property, the mortgagee or mortgage servicer shall notify the borrower-payee of each  
22 requirement with which the borrower-payee shall comply for the mortgagee or  
23 mortgage servicer to release the insurance settlement proceeds. The notice required  
24 by this Paragraph shall be provided not later than the tenth business day after the date  
25 the mortgagee or mortgage servicer receives payment of the insurance settlement  
26 proceeds.

27 (2) Not later than the tenth business day after the date a mortgagee or  
28 mortgage servicer receives from the borrower-payee a request for release of all or

1 part of the insurance settlement proceeds held by the mortgagee or mortgage  
2 servicer, the mortgagee or mortgage servicer shall do either of the following:

3 (a) If the mortgagee or mortgage servicer has received sufficient evidence  
4 of the borrower-payee's compliance with the requirements specified by the  
5 mortgagee or mortgage servicer pursuant to Paragraph (1) of this Subsection for  
6 release of the insurance settlement proceeds, release to the borrower-payee, as  
7 requested, all or part of the proceeds. The following shall be considered sufficient  
8 evidence and shall be accepted at the mortgagee or mortgage servicer's discretion:

9 (i) A site inspection within ten business days of receipt of a request for  
10 release of funds.

11 (ii) Submission via email of photographic or video evidence which shows  
12 the repair progress or completion of repairs.

13 (b) Provide notice to the borrower-payee that explains with specificity both  
14 of the following:

15 (i) The reason for the mortgagee or mortgage servicer's refusal to release the  
16 insurance settlement proceeds to the borrower-payee.

17 (ii) Each requirement with which the borrower-payee shall comply for the  
18 mortgagee or mortgage servicer to release the insurance settlement proceeds.

19 (3)(a) The commissioner may impose civil money penalties of up to five  
20 hundred dollars per day for each day that a mortgagee or mortgage servicer fails to  
21 comply with the requirements of Subsection D of this Section.

22 (b) Penalties shall be due and payable upon notice of their assessment to the  
23 mortgagee or mortgage servicer, unless such penalties are set aside after an  
24 administrative hearing pursuant to the provisions of the Administrative Procedure  
25 Act. The assessment of civil money penalties shall be final and definitive and  
26 subject to enforcement by the commissioner through judicial proceedings.

27 E.(1) When the damaged property is replaced or otherwise repaired to the  
28 satisfaction of the borrower-payee and the mortgagee or mortgage servicer, then any  
29 remaining balance in the segregated account shall be paid to the borrower-payee

1 together with all interest that accrued while the funds were in the segregated account  
2 in accordance with Paragraph (2) of this Subsection.

3 (2) Interest shall accrue on insurance settlement proceeds where the funds  
4 equal twenty-five thousand dollars or more after being held by the mortgagee or  
5 mortgage servicer in a segregated account for more than thirty days. For the  
6 purposes of this Subsection, compliance with Fannie Mae or Freddie Mac servicing  
7 guidelines for payment of interest on property damage claim funds held by the  
8 mortgagee or mortgage servicer constitutes compliance with this Section.

9 F. The provisions of this Section shall be applicable to state chartered  
10 federally insured financial institutions and their affiliates to the same extent that such  
11 provisions are applicable to federally chartered financial institutions.

12 G. The provisions of this Section shall apply only to residential mortgage  
13 loans. However, the provisions of this Section shall not apply to a mortgagee or  
14 mortgage servicer when the borrower-payee is in default on his mortgage loan, past  
15 due with payments on his mortgage loan, or in foreclosure related to his mortgage  
16 loan.

17 §338. Insurance settlement proceeds; return of excess funds; enforcement

18 A. If a ~~mortgage holder~~ mortgagee or mortgage servicer is presented with a  
19 jointly payable insurance proceeds check, ~~or draft, or other negotiable instrument~~  
20 residential immovable property damage ~~resulting from either Hurricane Katrina or~~  
21 ~~Hurricane Rita, or both,~~ which contains the ~~mortgagor's~~ borrower-payee's  
22 endorsement, and the ~~mortgage holder~~ mortgagee or mortgage servicer receives a  
23 written request from the ~~borrower~~ borrower-payee to release excess funds, then ~~all~~  
24 ~~mortgage holders~~ the mortgagee or mortgage servicer shall have ~~thirty~~ ten business  
25 days after receiving such request and such check, ~~or draft, or other negotiable~~  
26 instrument to provide its endorsements and return all excess funds provided for in  
27 Subsection B of this Section.

28 B. The ~~mortgage holder~~ mortgagee or mortgage holder holding funds in  
29 ~~escrow~~ a segregated account shall return to the ~~mortgagor~~ borrower-payee all funds

1 considered to be excess funds. For purposes of this Section, the term "excess funds"  
2 shall mean insurance funds in excess of both of the following:

3 (1) All loan balances of any ~~mortgage holder~~ mortgagee or mortgage servicer  
4 named as payee on the insurance claim check, ~~or draft,~~ or other negotiable  
5 instrument calculated as of the thirtieth day following receipt of the request and  
6 check or draft as outlined in Subsection A of this Section; ~~and.~~

7 (2) Six months of future accrued interest as calculated pursuant to the terms  
8 of the mortgage loans and calculated from the date of the payoff explained in  
9 Paragraph ~~(B)(1) of this Section~~ (1) of this Subsection.

10 C.(1) The commissioner may impose civil money penalties of up to ~~one~~ five  
11 hundred ~~fifty~~ dollars per day of each day a ~~mortgage holder~~ subject to his jurisdiction  
12 mortgagee or mortgage servicer fails to comply with the requirements of Subsection  
13 B of this Section.

14 (2) Penalties shall be due and payable upon notice of their assessment to the  
15 ~~mortgage holder~~ mortgagee or mortgage servicer, unless set aside after  
16 administrative hearing pursuant to the provisions of the Administrative Procedure  
17 Act. The assessment of civil money penalties shall be final and definitive and  
18 subject to enforcement by the commissioner through judicial proceedings.

19 D. The provisions of this Section shall ~~be applicable to state-chartered~~  
20 ~~federally insured financial institutions and their affiliates to the same extent that such~~  
21 ~~provisions are applicable to federally chartered financial institutions~~ apply only to  
22 residential mortgage loans. However, the provisions of this Section shall not apply  
23 to a mortgagee or mortgage servicer when the borrower-payee is in default on his  
24 mortgage loan, past due with payments on his mortgage loan, or in foreclosure  
25 related to his mortgage loan.

26 E. ~~The commissioner shall have the power to enact and promulgate rules and~~  
27 ~~regulations as may be necessary or appropriate to implement the provisions of this~~  
28 ~~Section.~~

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DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

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HB 1064 Original

2022 Regular Session

Farnum

**Abstract:** Provides for regulations regarding the deposit and disbursement of insurance proceeds following damage to residential property when a mortgagee or mortgage servicer has a security interest in all or part of the damaged property.

Present law requires that when payment of an insurance settlement is by check or draft in settlement of a property damage claim involving residential property in which another holds a mortgage on the property is paid jointly to the claimant and the holder of the mortgage, then such settlement proceeds are to be placed in an interest-bearing escrow account with the interest accruing to the benefit of the claimant.

Proposed law repeals present law.

Proposed law provides for the following requirements regarding mortgagees or mortgage servicers servicing residential mortgage loans:

- (1) That the mortgagee or mortgage servicer is required to promptly endorse the check, draft, or other negotiable instrument made payable jointly to the mortgagee or mortgage servicer and borrower-payee. Proposed law does not require a mortgagee or mortgage servicer to endorse such instrument if the borrower-payee refuses to endorse the instrument.
- (2) That such proceeds that relate to damage of property in which the mortgagee or mortgage servicer has a security interest are required to be deposited in a segregated account except when the mortgagee or mortgage servicer returns such proceeds to the borrower-payee or the borrower-payee has not endorsed the check, draft, or other negotiable instrument.
- (3) That any portion of proceeds which relate to contents insurance coverage and in which the mortgagee or mortgage servicer does not have a security interest is required to be promptly distributed to the borrower-payee by traceable deliver or electronic transfer.

Proposed law does not require a mortgagee or mortgage servicer to remit the portion of the insurance proceeds relative to additional living expenses and contents insurance to the borrower-payee if the mortgagee cannot determine which portion of the proceeds relates to such coverage.

Proposed law does not prevent an insurer from paying the borrower-payee directly for additional living expenses or contents insurance coverage if the mortgagee or mortgage servicer does not have a mortgage or security interest in the contents.

Proposed law requires a mortgagee or mortgage servicer to notify the borrower-payee when holding all or part of the settlement proceeds pending completion of all or part of the repairs to the damaged property. Notice shall include each requirement in which the borrower-payee is required to comply for release of funds. Such notice is required to be provided not later than 10 business days after the mortgagee receives payment of the proceeds.

Proposed law requires a mortgagee or mortgage servicer to do either of the following not later than the 10<sup>th</sup> business day following a borrower-payee's request for release of proceeds being held:

- (1) Release the proceeds to the borrower-payee as requested upon receipt of sufficient evidence of the borrower-payee's compliance with the requirements provided by the mortgagee or mortgage servicer. A site inspection within 10 business days of request for release of funds or submission via email of photo(s) or video evidence showing repair of progress or completion of repairs shall constitute sufficient evidence which shall be accepted at the mortgagee or mortgage servicer's discretion.
- (2) Provide notice to the borrower-payee which sets for, with specificity, the reasons for the mortgagee or mortgage servicer's refusal to release the insurance settlement proceeds or each requirement with which the borrower-payee shall comply for the release of funds.

Proposed law authorizes the commissioner to impose civil penalties of up to \$500 per day for each day the mortgagee or mortgage servicer fails to comply with the requirements of proposed law. Such penalties shall be due and payable upon notice of their assessment unless the penalties are set aside after an administrative hearing pursuant to present law. Such penalties shall be final and subject to enforcement by the commissioner through judicial proceedings.

Proposed law retains the present law provision that the claimant be paid after satisfactory completion of the replacement or repair of the damaged property.

Present law defines "settlement proceeds".

Proposed law repeals present law.

Present law requires interest to accrue on proceeds held in escrow for more than 30 days and allows for federal servicing guidelines to constitute compliance with present law.

Proposed law changes present law by only requiring interest to accrue on proceeds which are greater than or equal to \$25,000 which has been held in a segregated account for more than 30 days.

Present law provides that present law shall apply to state chartered federally insured financial institutions and their affiliates to the same extent such provisions apply to federally chartered institutions.

Proposed law provides that the provisions of present law and proposed law regarding the disbursement of settlement proceeds shall apply only to residential mortgage loans and shall not apply to a mortgagee or mortgage servicer when the borrower-payee is in default, behind in payment, or in foreclosure.

Present law provides that a mortgage holder who is presented with a jointly payable insurance proceeds by check or draft for residential immovable property damage resulting from Hurricanes Katrina or Rita, or both, is required to endorse and release excess funds from the insurance proceeds to the borrower within 30 days of written request for release of the excess funds by the borrower.

Proposed law changes present law, by repealing the requirement that the proceeds be from damage resulting from Hurricanes Katrina or Rita and that the proceeds be paid within 30 days of written request for release. Proposed law adds the requirement that the funds be returned within 10 business days after receipt of such request for release.



Proposed law makes present law and proposed law applicable to proceeds paid by other negotiable instruments in addition to checks or drafts already accounted for in present law.

Present law defines "excess funds".

Proposed law retains present law.

Present law authorizes the commissioner to impose civil penalties of up to \$150 per day for each day the mortgage holder fails to comply with the requirements of present law.

Proposed law changes the penalty limit that can be imposed on a mortgagee or mortgage servicer from up to \$150 per day to up to \$500 per day.

Proposed law provides that the provisions of present law and proposed law shall apply only to residential mortgage loans and shall not apply to a mortgagee or mortgage servicer when the borrower-payee is in default, behind in payment, or in foreclosure.

(Amends R.S. 6:337 and 338)