GREEN SHEET REDIGEST

HB 682 2022 Regular Session Brown

INSURANCE DEPARTMENT: Provides for a claims adjuster database

DIGEST

<u>Proposed law</u> requires the Dept. of Insurance to create and maintain a database of all claims adjusters licensed in this state and all claims adjusters working in this state following a catastrophe.

<u>Proposed law</u> provides that the database shall include a profile for each claims adjuster in the database that includes the following information:

- (1) The full name of the claims adjuster.
- (2) The claims adjuster's license number.
- (3) The license status of the claims adjuster, relative to this state.
- (4) The date the claims adjuster was licensed or registered in this state.
- (5) The number of years the claims adjuster has adjusted property claims.
- (6) The number of property claims the claims adjuster has adjusted over the past five years.
- (7) The information set forth in law for any complaints filed against the adjuster.
- (8) Any administrative action taken against the claims adjuster.

<u>Proposed law</u> provides that the department shall prominently display a search tool on its website that the public can use to find a claims adjuster's profile within the database.

<u>Proposed law</u> provides that the search tool shall have options to allow an individual to search for a profile by first name, last name, or license number.

<u>Proposed law</u> provides that the commissioner of insurance shall promulgate rules and regulations necessary for the implementation and enforcement of <u>proposed law</u>.

Effective January 1, 2023.

(Adds R.S. 22:1679)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by <u>House Committee on Insurance</u> to the <u>original</u> bill:

- 1. Remove the requirement that a claims adjuster's profile within the database include a picture of the adjuster.
- 2. Remove the requirement that a claims adjuster's profile within the database include any insurers for which the claims adjuster has worked and the dates he worked for each insurer.
- 3. Remove the requirement that a claims adjuster's profile within the database include any criminal action taken against the claims adjuster.

- 4. Remove the requirement that a claims adjuster's profile within the database include any information the department has that is not privileged, relative to the claims adjuster.
- 5. Make technical changes.

The House Floor Amendments to the engrossed bill:

- 1. Remove the requirement that a claims adjuster's profile within the database include any adjusting firms for which the claims adjuster has worked.
- 2. Remove the requirement that a claims adjuster's profile within the database include the areas of the state in which the claims adjuster has adjusted claims.
- 3. Add a requirement that a claims adjuster's profile within the database include the number of years the claims adjuster has adjusted property claims.
- 4. Add a requirement that a claims adjuster's profile within the database include the number of property claims the claims adjuster has adjusted over the past five years.
- 5. Make technical changes.

Summary of Amendments Adopted by Senate

Committee Amendments Proposed by Senate Committee on Insurance to the reengrossed bill

- 1. Adds the date the claims adjuster was registered in this state.
- 2. Adds a requirement to include any information set forth in complaints filed against the adjuster.
- 3. Changes the effective date to January 1, 2023.