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## DIGEST

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HB 340 Original

2024 Regular Session

Phelps

**Abstract:** Requires public school governing authorities to provide a tracking system for parental complaints.

Present law requires public school governing authorities to adopt rules requiring schools to notify parents of processes and procedures for making complaints and to provide this information to parents at the beginning of each school year. Proposed law further requires that the rules include the development and implementation of a tracking system for parental complaints that includes, at minimum, the assignment of unique reference numbers for the purpose of tracking each complaint at school and central office levels.

(Amends R.S. 17:172)