

2024 Regular Session

HOUSE CONCURRENT RESOLUTION NO. 135

BY REPRESENTATIVE CARLSON

A CONCURRENT RESOLUTION

To urge and request the division of administration, office of technology services, and the Legislative Budgetary Control Council to each independently study the current status of the three oldest and the three most expensive information technology systems used by agencies under their purview to determine the risks posed by continued use of such technology, the costs of continued operation of any such outdated or ineffective information technology, and options and concerns regarding transition to new technology systems including cloud-based services, and to report their findings and recommendations to the legislature by January 1, 2025.

WHEREAS, information technology systems and services are an integral component of the delivery of services to the citizens of the state, and the records and information contained in information technology systems are a critical asset and responsibility of the state; and

WHEREAS, information technology, both hardware and software, evolves rapidly and keeping it up-to-date may require significant funding for an enterprise as large and diverse as Louisiana state government, but failing to do so can also become a drain on the state fisc due to inefficiencies caused by slow or incompatible systems, social and economic costs of failures in older technology, and exposure to malicious attacks to which older technology is more vulnerable; and

WHEREAS, interruption in the availability of information technology systems and services presents a risk to the continuity of services to citizens and support of business operations within the executive and legislative branches of state government; and

WHEREAS, the information technology systems and services of the state should incorporate the most effective technology available to ensure continuity of operations, protection of state information, long-term cost savings through efficiency, and availability of services to citizens of the state; and

WHEREAS, the division of administration, office of technology services, pursuant to R.S. 39:15.1, is responsible for providing information technology systems and services to cabinet departments in the executive branch of state government and the Legislative Budgetary Control Council is responsible for multiple aspects of day-to-day legislative functions, including approval of the contract for legislative information technology services.

THEREFORE, BE IT RESOLVED that the Legislature of Louisiana does hereby urge and request the division of administration, office of technology services, and the Legislative Budgetary Control Council to each independently study the current status of the three oldest and the three most expensive information technology systems used by agencies under their purview to determine the risks posed by continued use of such technology, the costs of continued operation of any such outdated or ineffective information technology, and options and concerns regarding transition to new technology systems including cloud-based services.

BE IT FURTHER RESOLVED that each entity shall report its findings and recommendations by January 1, 2025, in accordance with the following:

(1) The report shall include an executive summary and present findings for each such system as well as findings that are not system specific.

(2) The report shall include the following:

(a) Identification of the three oldest information technology systems used by agencies under its purview; recommendations for improvements of such systems; and potential costs and cost savings of such improvements.

(b) Identification of the three most expensive information technology systems used by agencies under its purview and an explanation of the cost, age, and purpose of each such system as well as recommendations for improvements of each such system and potential costs and cost savings of such improvements.

(c) Identification of points of risk of failure of these systems, estimates of the social and economic impacts of any such failure, and potential costs and risk reductions gained by updating such systems.

(d) Identification of risk of unauthorized access, loss or corruption of data, and exposure to malicious software, the severity of such risks, estimates of the social and

economic impacts of any such attack, and potential costs and risk reductions gained by updating such systems.

(e) Identification of technology fees and other sources of revenue that are dedicated to technology needs of each agency with a covered system.

(f) Recommended priorities for upgrades considering all such costs, liabilities, and benefits.

(g) Options and concerns regarding transition to new technology services including cloud-based services.

(3)(a)(i) If the final report contains any information that would be exempt from disclosure pursuant to any provision of the Public Records Law, each entity shall deliver a redacted copy of such report to the legislature in accordance with R.S. 24:772 with any information in the report that would be exempt from disclosure pursuant to the Public Records Law excised from such copy of the report. Such copy shall have each redacted portion clearly marked with the provision or provisions of the Public Records Law that the entity believes applies to each such redaction.

(ii) Each entity shall deliver a separate report to the Joint Legislative Committee on Technology and Cybersecurity that does not contain redactions, which shall be treated as confidential and may only be discussed by the joint committee in executive session in accordance with R.S. 24:672.

(b) If the final report does not contain any information that would be exempt from disclosure pursuant to any provision of the Public Records Law, each entity shall deliver the report to the legislature in accordance with R.S. 24:772 and shall deliver a separate copy to the Joint Legislative Committee on Technology and Cybersecurity.

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SPEAKER OF THE HOUSE OF REPRESENTATIVES

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PRESIDENT OF THE SENATE