The original instrument and the following digest, which constitutes no part of the legislative instrument, were prepared by Michelle Ridge.

DIGEST

SB 409 Original 2018 Regular Session Riser

Proposed law provides that all internet providers shall charge the customer for the actual internet speed that is delivered, regardless of the speed plan purchased by the customer. If a customer was charged for internet speed that was not delivered in any month, the provider shall credit to the customer's account the amount equivalent to the percentage of the internet speed that was not delivered within 30 days of the billing cycle.

Proposed law provides that a violation of proposed law shall be treated as a deceptive and unfair trade practice and shall subject the violator to any and all penalties provided in the Unfair Trade Practices and Consumer Protection Law.

Effective August 1, 2018.

(Adds R.S. 51:2101 and 2102)