

2020 Second Extraordinary Session

HOUSE CONCURRENT RESOLUTION NO. 2

BY REPRESENTATIVE MIKE JOHNSON

UTILITIES: Urges and requests the Louisiana Attorney General to investigate certain companies doing business in the state to determine if the companies have engaged in prohibited activities

1 A CONCURRENT RESOLUTION

2 To urge and request the Louisiana Attorney General and all appropriate federal agencies,  
3 including but not limited to the Federal Communications Commission, to investigate  
4 whether Altice USA or Suddenlink Communications has violated state or federal law  
5 in its dealings with the citizens of Louisiana.

6 WHEREAS, internet connectivity has become a more essential service in the light  
7 of COVID-19; and

8 WHEREAS, tens of thousands of students in Louisiana are dependent on internet  
9 service to go to school, thousands of Louisianans are reliant on internet services for  
10 telemedicine, and small businesses depend on online sales more than ever; and

11 WHEREAS, the restoration of communication service after a natural disaster is  
12 paramount to relief efforts and Louisianans returning to their normal lives; and

13 WHEREAS, the Louisiana legislature has received more than one hundred  
14 complaints about Suddenlink engaging in deceptive trade practices, charging fees for  
15 services that are not delivered, providing poor customer service, failing to communicate  
16 about key events including hurricanes, and engaging in various other problematic and  
17 potentially illegal behaviors; and

18 WHEREAS, a joint commerce committee hearing examined how Suddenlink has  
19 been failing to meet its obligations to reconnect customers to essential communication

1 equipment, has been charging customers for services it has not delivered, and has lagged  
2 behind its peers in assisting in recovery.

3       THEREFORE, BE IT RESOLVED that the Legislature of Louisiana does hereby  
4 urge and request the Louisiana Attorney General to use the powers granted to him under the  
5 Unfair Trade Practices and Consumer Protection Law to investigate Altice USA and  
6 Suddenlink Communications and whether they have been engaging in actions that are  
7 prohibited under Louisiana law.

8       BE IT FURTHER RESOLVED that the Legislature of Louisiana does hereby urge  
9 and request any appropriate federal agencies, such as the Federal Communications  
10 Commission, to investigate whether Altice USA and Suddenlink Communications have  
11 engaged in a violation of federal law in their dealings with the people of Louisiana.

12       BE IT FURTHER RESOLVED that a copy of this Resolution be transmitted to the  
13 Louisiana Attorney General, the presiding officers of the Senate and the House of  
14 Representatives of the Congress of the United States of America, and to each member of the  
15 Louisiana congressional delegation.

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#### DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

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HCR 2 Engrossed

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Mike Johnson

Requests the La. Attorney General and appropriate federal agencies to investigate Altice USA and Suddenlink Communications for violations of state or federal law in their dealings with La. customers.