

2022 Regular Session

SENATE BILL NO. 330

BY SENATOR STINE

INSURANCE CLAIMS. Establishes a registered adjuster database. (1/1/23)

1 AN ACT

2 To enact Part IV of Chapter 13 of Title 22 of the Louisiana Revised Statutes of 1950, to be  
3 comprised of R.S. 22:2261 relative to adjusters; to provide a registered adjuster  
4 database; to provide for a search for adjusters; to require the Department of  
5 Insurance to establish and to maintain the registered adjuster database; to provide for  
6 procedures; and to provide for related matters.

7 Be it enacted by the Legislature of Louisiana:

8 Section 1. Part IV of Chapter 13 of Title 22 of the Louisiana Revised Statutes of  
9 1950, comprised of R.S. 22:2261 is hereby enacted to read as follows:

10 **PART IV. REGISTERED ADJUSTER DATABASE**

11 **§2261. Registered adjuster database**

12 **A. The Department of Insurance shall maintain a registered adjuster**  
13 **database of an electronic registry for a licensed adjuster and an unlicensed**  
14 **adjuster that shall be prominently displayed on the department's website.**

15 **B. A license adjuster and an unlicensed adjuster shall provide a**  
16 **photograph that shows the adjuster's face which photo shall be uploaded into**  
17 **the registered adjuster database.**

1                    C. The registered adjuster database shall include but not be limited to  
2                    all of the following items:

3                    (1) A search for registered adjusters by first and last name or by license  
4                    number.

5                    (2) Allow a person to view a picture of a registered adjuster.

6                    (3) Allow a person to view the license status of a registered adjuster that  
7                    includes all of the following items:

8                    (a) The date the license was obtained and the states in which the adjuster  
9                    is licensed.

10                  (b) Whether the license is active or has expired.

11                  (4) Allow a person to view the insurer that employs the adjuster  
12                  including all of the insurers who have employed or utilized the adjuster and the  
13                  past dates of employment.

14                  (5) Allow a person to view all adjusting firms that have employed or  
15                  utilized the adjuster and the adjuster's past dates of employment.

16                  (6) Allow a person to view the past work history of the adjuster.

17                  (7) Allow a person to view any complaints filed with the department that  
18                  were against the adjuster which shall include any administrative or criminal  
19                  action that may have been taken against the adjuster.

20                  (8) Allow a person to view all other non-privileged information or  
21                  records the department may have regarding the adjuster.

22                  (9) All functions of the registered adjuster database shall be easily  
23                  understandable for a person who is not familiar with insurance terms.

24                  D. The commissioner of insurance may adopt rules and regulations as  
25                  may be necessary to implement the provisions of this Section.

26                  Section 2. This Act shall become effective on January 1, 2023.

