The original instrument and the following digest, which constitutes no part of the legislative instrument, were prepared by Beth O'Quin.

## DIGEST

SB 330 Engrossed

## 2022 Regular Session

Stine

<u>Proposed law</u> requires the department of insurance (department) to maintain an electronic registry for licensed and unlicensed adjusters that is prominently displayed on the department's website.

<u>Proposed law</u> requires the adjusters to include a photograph that can be uploaded to the registered adjuster database (database).

<u>Proposed law</u> requires the database to include but not limited to all of the following:

- (1) Requires a search for registered adjusters to be the first and last name or by license number.
- (2) Allows a person to view a picture of a registered adjuster.
- (3) Allows a person to view the registered adjuster's license status that includes all of the following:
  - (a) The date the license was obtained and the states the adjuster is licensed in.
  - (b) If the license is active or if the licensed is expired.
  - (c) The number of years the adjuster has adjusted property claims.
  - (d) The number of property claims the adjuster has adjusted over the past five years.
  - (e) List any certifications earned that is in relation to the adjusting of claims process.
- (4) Allows a person to view the insurance company the adjuster is employed with and all the insurance companies the adjuster has worked for that includes past dates of employment for the adjuster.
- (5) Allows a person to view the past work history of the adjuster.
- (6) Allows a person to view any complaints filed with the department against the adjuster that includes any administrative or criminal actions against the adjuster.
- (7) Allows a person to view all other non-privileged information the department may have records on for the adjuster.
- (8) Requires the database to be easily understandable by the person that may not be familiar with

insurance terms.

<u>Proposed law</u> authorizes the commissioner to adopt rules.

Effective on January 1, 2023.

(Adds R.S. 22:2261)

## Summary of Amendments Adopted by Senate

## Committee Amendments Proposed by Senate Committee on Insurance to the original bill

- 1. Makes technical changes.
- 2. Adds the number of years the adjuster has adjusted property.
- 3. Adds the number of property claims the adjuster has adjusted over the past five years.
- 4. Adds a list of any certifications the adjuster has as it relates to the claims process.
- 5. Removes authority to view all adjusting firms employing the adjuster and past dates of employment.