

2024 Regular Session

HOUSE BILL NO. 340

BY REPRESENTATIVES PHELPS, CHENEVERT, DAVIS, DICKERSON,
DOMANGUE, FREEMAN, LAFLEUR, MARCELLE, MOORE, TAYLOR, AND
WALTERS

SCHOOLS: Requires public school governing authorities to provide for a tracking system
for parental complaints

1 AN ACT

2 To amend and reenact R.S. 17:172, relative to schools; to require local public school
3 governing authorities to adopt rules relative to the development and implementation
4 of a tracking system for parental complaints; and to provide for related matters.

5 Be it enacted by the Legislature of Louisiana:

6 Section 1. R.S. 17:172 is hereby amended and reenacted to read as follows:

7 §172. Procedures for making complaints or requesting information from schools;
8 parental notification; rules and regulations; complaint tracking system

9 A.(1) The governing authority of each city, parish, or other local public
10 school shall adopt rules and regulations to require each school under its jurisdiction
11 to notify the parent or legal guardian of every student, in writing, of the proper
12 process and procedures to be followed in order to make a complaint or request
13 information from the school or the school's governing authority.

14 ~~B: (2)~~ Such information shall include, at a minimum, the name, address,
15 phone number, and email address of the appropriate person to contact at each step
16 of the prescribed process or procedure and shall be updated; at least; on an annual
17 basis. ~~Such~~ The information shall be incorporated into ~~any existing~~ the policy, ~~or~~
18 ~~policies~~; code of conduct, or student handbook of the governing authority or of each
19 school under its jurisdiction:

1 C. ~~Beginning with the 2008-2009 school year and thereafter, the information~~
2 ~~required by this Section~~ and shall be provided to the parent or legal guardian of each
3 ~~public school~~ student at the beginning of each school year.

4 B. The rules and regulations shall include the development and
5 implementation of a tracking system for complaints that parents make about school
6 incidents regarding their children.

DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HB 340 Engrossed

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Phelps

Abstract: Requires public school governing authorities to provide a tracking system for parental complaints.

Present law requires public school governing authorities to adopt rules requiring schools to notify parents of processes and procedures for making complaints and to provide this information to parents at the beginning of each school year. Proposed law further requires that the rules include the development and implementation of a tracking system for parental complaints.

(Amends R.S. 17:172)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by House Committee on Education to the original bill:

1. Remove proposed law requirement that the tracking system include the assignment of unique reference numbers for the purpose of complaint tracking.