DIGEST

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HB 422 Original

2025 Regular Session

Freeman

Abstract: Requires a healthcare provider to issue a refund to a patient who overpays for medical services.

<u>Proposed law</u> provides that a healthcare provider shall reimburse a patient who overpays for medical services within 90 days after the overpayment is identified and verified.

<u>Proposed law</u> provides that a healthcare provider shall notify a patient when issuing a patient a refund or overpayment.

<u>Proposed law</u> provides that a healthcare provider shall maintain a record of all identified overpayments and all issued refunds for at least three years.

<u>Proposed law</u> states that if a healthcare provider fails to issue a refund within 90 days after the overpayment is identified, the La. Dept. of Health shall assess a \$500 fine to the healthcare provider.

<u>Proposed law</u> provides that a patient may file a complaint alleging a violation of <u>proposed law</u> to the La. Dept. of Health.

<u>Proposed law</u> provides that an overpayment may be applied as a credit toward the patient's balance with the patient's consent.

Proposed law defines terms.

(Adds R.S. 40:1300.81-1300.83)