Regular Session, 2014

# SENATE BILL NO. 254

## BY SENATOR MORRISH

| 1  | AN ACT   |
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| 2  | To amend and reenact R.S. 22:1542(20) and (21), 1547(A)(9), and 1551(C)(4), to enact R.S.  |
| 3  | 22:1542(22) and Part VIII-B of Chapter 5 of Title 22 of the Louisiana Revised              |
| 4  | Statutes of 1950, to be comprised of R.S. 22:1782.1 through 1782.3, and to repeal          |
| 5  | R.S. 22:992, relative to travel insurance; to provide with respect to definitions; to      |
| 6  | provide for the regulation of travel insurance producers; to provide with respect to       |
| 7  | the requirements for a travel retailer to offer travel insurance under a limited lines     |
| 8  | travel insurance producer business entity; and to provide for related matters.             |
| 9  | Be it enacted by the Legislature of Louisiana:   |
| 10 | Section 1. R.S. 22:1542(20) and (21), 1547(A)(9), and 1551(C)(4) are hereby                |
| 11 | amended and reenacted and R.S. 22:1542(22) and Part VIII-B of Chapter 5 of Title 22 of the |
| 12 | Louisiana Revised Statutes of 1950, to be comprised of R.S. 22:1782.1 through 1782.3, are  |
| 13 | hereby enacted to read as follows:   |
| 14 | §1542. Definitions   |
| 15 | As used in this Subpart, unless the context requires otherwise, the following              |
| 16 | definitions shall be applicable:   |
| 17 | * * *  |
| 18 | (20) "Travel insurance" shall mean that line of insurance defined in R.S.                  |
| 19 | <u>22:1782.1(3).</u>   |
| 20 | (20)(21) "Uniform application" shall mean the current version of the NAIC                  |
| 21 | Uniform Application for resident and nonresident producer licensing.                       |
| 22 | (21)(22) "Uniform Business Entity Application" shall mean the current                      |
| 23 | version of the NAIC Uniform Business Entity Application for resident and                   |
| 24 | nonresident business entities.   |
| 25 | * * *  |

Page 1 of 6 Coding: Words which are struck through are deletions from existing law; words in **boldface type and underscored** are additions.

#### **ENROLLED**

| 1  | §1547. License  |
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| 2  | A. Unless denied licensure pursuant to R.S. 22:1554, persons who have met             |
| 3  | the requirements of this Subpart shall be issued an insurance producer license. An    |
| 4  | insurance producer may receive qualification for a license in one or more of the      |
| 5  | following lines of authority:   |
| 6  | * * *   |
| 7  | (9) Travel which provides insurance coverage for trip cancellation, trip              |
| 8  | interruption, baggage, life, sickness and accident, disability, and personal effects  |
| 9  | when limited to a specific trip and sold in connection with transportation provided   |
| 10 | by a common carrier Travel insurance as defined in R.S. 22:1782.1(3).                 |
| 11 | * * *   |
| 12 | §1551. Exemption from examination   |
| 13 | * * *   |
| 14 | C. The following resident applicants shall be exempt from the requirement             |
| 15 | of an examination:  |
| 16 | * * *   |
| 17 | (4) Any applicant who is a ticket selling agent of a railroad company, carrier        |
| 18 | by air, or public bus carrier, who shall act thereunder as an insurance producer only |
| 19 | in reference to the issuance of accident or baggage insurance policies in connection  |
| 20 | with the transportation that accompanies the transportation ticket shall be licensed  |
| 21 | to act only as a producer with respect to travel insurance.                           |
| 22 | * * *   |
| 23 | PART VIII-B. LIMITED LINES TRAVEL INSURANCE   |
| 24 | <u>§1782.1. Definitions</u>   |
| 25 | As used in this Part, the following terms shall have the following                    |
| 26 | meanings:   |
| 27 | (1) "Limited lines travel insurance producer" means any of the                        |
| 28 | following:  |
| 29 | (a) Licensed managing general underwriter.  |
| 30 | (b) Licensed managing general agent or third party administrator.                     |

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| 1  | (c) Licensed insurance producer, including a limited lines producer,             |
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| 2  | designated by an insurer as the travel insurance supervising entity as set forth |
| 3  | <u>in R.S. 22:1782.2(C).</u>   |
| 4  | (2) "Offer and disseminate" means to provide general information,                |
| 5  | including a description of the coverage and price, as well as process the        |
| 6  | application, collect premiums, and perform other nonlicensable activities        |
| 7  | permitted by the state.  |
| 8  | (3)(a) "Travel insurance", except as provided in Subparagraph (b) of             |
| 9  | this Paragraph, means insurance coverage for personal risks incident to          |
| 10 | planned travel, including but not limited to the following:                      |
| 11 | (i) Interruption or cancellation of a trip or event.                             |
| 12 | (ii) Loss of baggage or personal effects.  |
| 13 | (iii) Damages to accommodations or rental vehicles.                              |
| 14 | (iv) Sickness, accident, disability, or death occurring during travel.           |
| 15 | (b) "Travel insurance" shall not mean major medical plans, which                 |
| 16 | provide comprehensive medical protection for travelers with trips lasting six    |
| 17 | months or longer, including those working overseas as expatriates, or military   |
| 18 | personnel being deployed.  |
| 19 | (4) "Travel retailer" means a business entity that makes, arranges, or           |
| 20 | offers travel services and may offer and disseminate travel insurance as a       |
| 21 | service to its customers on behalf of and under the direction of a limited lines |
| 22 | travel insurance producer.   |
| 23 | §1782.2. Requirements for sale of limited lines travel insurance                 |
| 24 | A. Notwithstanding any other provision of law to the contrary, the               |
| 25 | commissioner may issue to an individual or business entity that has filed with   |
| 26 | the commissioner an application for such limited license in a form and manner    |
| 27 | prescribed by the commissioner, a limited lines travel insurance producer        |
| 28 | license, which authorizes the limited lines travel insurance producer to sell,   |
| 29 | solicit, or negotiate travel insurance through a licensed insurer. The limited   |
| 30 | lines travel insurance producer shall pay all applicable insurance producer      |

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| 1  | licensing fees as set forth in R.S. 22:821.  |
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| 2  | <b>B.</b> At the time of licensure, the limited lines travel insurance producer      |
| 3  | shall establish and maintain a register, on a form prescribed by the                 |
| 4  | commissioner, of each travel retailer that offers travel insurance on the limited    |
| 5  | lines producer's behalf. The register shall be maintained and updated annually       |
| 6  | by the limited lines travel insurance producer and shall include the name,           |
| 7  | address, and contact information of the travel retailer and an officer or person     |
| 8  | who directs or controls the travel retailer's operations, and the travel retailer's  |
| 9  | Federal Tax Identification Number. The limited lines travel insurance producer       |
| 10 | shall submit such register to the commissioner upon reasonable request. The          |
| 11 | limited lines producer shall also certify that the registered travel retailer is not |
| 12 | in violation of 18 U.S.C. 1033.  |
| 13 | C. A travel retailer may offer and disseminate travel insurance under                |
| 14 | a limited lines travel insurance producer business entity ("licensed business        |
| 15 | entity") license only if the limited lines travel insurance producer or travel       |
| 16 | retailer provides written material to purchasers of travel insurance including       |
| 17 | each of the following:   |
| 18 | (1) A description of the material terms or the actual material terms of              |
| 19 | the insurance coverage.  |
| 20 | (2) A description of the process for filing a claim.                                 |
| 21 | (3) A description of the review or cancellation process for the travel               |
| 22 | insurance policy.  |
| 23 | (4) The identity and contact information of the insurer and limited lines            |
| 24 | producer.  |
| 25 | (5) An explanation that the purchase of travel insurance is not required             |
| 26 | in order to purchase any other product or service from the travel retailer.          |
| 27 | (6) An explanation that an unlicensed employee or representative of a                |
| 28 | travel retailer is permitted to provide general information about the insurance      |
| 29 | offered by the travel retailer, including a description of the coverage and price,   |
| 30 | but is not qualified or authorized to answer technical questions about the terms     |

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| 1  | and conditions of the insurance offered by the travel retailer or to evaluate the   |
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| 2  | adequacy of the customer's existing insurance coverage.   |
| 3  | D. The limited lines travel insurance producer shall designate one of its   |
| 4  | employees who is a licensed individual producer as the designated responsible   |
| 5  | producer for the limited lines travel insurance producer's compliance with the  |
| 6  | Louisiana travel insurance laws, rules, and regulations. The designated   |
| 7  | responsible producer, president, secretary, treasurer, and any other officer or   |
| 8  | person who directs or controls the limited lines travel insurance producer's  |
| 9  | insurance operations shall comply with the fingerprinting requirements  |
| 10   | applicable to insurance producers in the resident state of the limited lines  |
| 11   | insurance producer. As the insurer designee, the limited lines travel insurance   |
| 12   | producer is responsible for the acts of the travel retailer and shall use   |
| 13   | reasonable means to ensure compliance by the travel retailer with this Part.  |
| 14   | The limited lines travel insurance producer and any travel retailer offering and  |
| 15   | disseminating travel insurance under the limited lines travel insurance   |
|  |   |
| 16   | producer license shall be subject to the applicable unfair trade practice   |
| 16<br>17   | producer license shall be subject to the applicable unfair trade practice provisions pursuant to R.S. 22:1963 et seq.   |
|  |   |
| 17   | provisions pursuant to R.S. 22:1963 et seq.   |
| 17<br>18   | provisions pursuant to R.S. 22:1963 et seq.<br><u>E. The limited lines travel insurance producer shall require each</u>   |
| 17<br>18<br>19   | provisions pursuant to R.S. 22:1963 et seq.<br><u>E. The limited lines travel insurance producer shall require each</u><br>employee and authorized representative of the travel retailer whose duties   |
| 17<br>18<br>19<br>20   | <u>provisions pursuant to R.S. 22:1963 et seq.</u><br><u>E. The limited lines travel insurance producer shall require each</u><br><u>employee and authorized representative of the travel retailer whose duties</u><br><u>include offering and disseminating travel insurance to receive a program of</u>   |
| 17<br>18<br>19<br>20<br>21   | provisions pursuant to R.S. 22:1963 et seq.<br>E. The limited lines travel insurance producer shall require each<br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.  |
| 17<br>18<br>19<br>20<br>21<br>22   | provisions pursuant to R.S. 22:1963 et seq.<br><u>E. The limited lines travel insurance producer shall require each</u><br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.<br>The training material shall, at a minimum, contain instructions on the types of  |
| <ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>   | provisions pursuant to R.S. 22:1963 et seq.E. The limited lines travel insurance producer shall require each<br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.<br>The training material shall, at a minimum, contain instructions on the types of<br>insurance offered, ethical sales practices, and required disclosures to  |
| <ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> </ol>                                     | provisions pursuant to R.S. 22:1963 et seq.E.The limited lines travel insurance producer shall require each<br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.<br>The training material shall, at a minimum, contain instructions on the types of<br>insurance offered, ethical sales practices, and required disclosures to<br>prospective customers. Limited lines travel insurance producers, and those   |
| <ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> </ol>                         | provisions pursuant to R.S. 22:1963 et seq.<br><u>E.</u> The limited lines travel insurance producer shall require each<br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.<br>The training material shall, at a minimum, contain instructions on the types of<br>insurance offered, ethical sales practices, and required disclosures to<br>prospective customers. Limited lines travel insurance producers, and those<br>registered under the producers' licenses are exempt from pre-licensing and   |
| <ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>             | provisions pursuant to R.S. 22:1963 et seq.<br>E. The limited lines travel insurance producer shall require each<br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.<br>The training material shall, at a minimum, contain instructions on the types of<br>insurance offered, ethical sales practices, and required disclosures to<br>prospective customers. Limited lines travel insurance producers, and those<br>registered under the producers' licenses are exempt from pre-licensing and<br>continuing education requirements under R.S.22:1573.  |
| <ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> </ol> | provisions pursuant to R.S. 22:1963 et seq.<br>E. The limited lines travel insurance producer shall require each<br>employee and authorized representative of the travel retailer whose duties<br>include offering and disseminating travel insurance to receive a program of<br>instruction or training which may be subject to review by the commissioner.<br>The training material shall, at a minimum, contain instructions on the types of<br>insurance offered, ethical sales practices, and required disclosures to<br>prospective customers. Limited lines travel insurance producers, and those<br>registered under the producers' licenses are exempt from pre-licensing and<br>continuing education requirements under R.S.22:1573.<br>F. A travel retailer's employee or authorized representative who is not |

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### **ENROLLED**

| 1  | (2) Evaluate or provide advice concerning a prospective purchaser's             |
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| 2  | existing insurance coverage.  |
| 3  | (3) Hold himself or itself out as a licensed insurer, licensed producer, or     |
| 4  | insurance expert.   |
| 5  | <u>§1782.3. Compensation</u>  |
| 6  | Notwithstanding any other provision of law to the contrary, a travel            |
| 7  | retailer whose insurance-related activities, and those of its employees and     |
| 8  | authorized representatives, are limited to offering and disseminating travel    |
| 9  | insurance on behalf of and under the direction of a limited lines travel        |
| 10 | insurance producer meeting the conditions stated in this Part, is authorized to |
| 11 | do so and receive related compensation for such services, upon registration by  |
| 12 | the limited lines travel insurance producer as set forth in R.S. 22:1782.2(B).  |
| 13 | Section 2. R.S. 22:992 is hereby repealed.                                      |

## PRESIDENT OF THE SENATE

## SPEAKER OF THE HOUSE OF REPRESENTATIVES

## GOVERNOR OF THE STATE OF LOUISIANA

APPROVED: \_\_\_\_\_